# WE CARE. CALL US FIRST. 1-800-826-5527

#### LIMITED LIFETIME WARRANTY

Invisible Technologies warrants to the original retail purchaser, that Innotek brand products will be free from defects in material and workmanship, under normal use, for a period of one year from the date of the original retail purchase. This Limited Warranty excludes: accidental damage due to dog chews; lightning damage where an INNOTEK lightning protection component is not in use (in-ground pet fencing systems); or neglect, alteration and misuse.

Invisible Technologies offers several product exchange options during the warranty period. If service is required, call 1-800-826-5527 to discuss the service plan that best serves your needs. Costs are dependent on the processing time and the desired shipping options. Please do not return this product to your retailer.

After one year from date of original retail purchase, we will repair, replace or upgrade your product at a fixed rate based on the component.

Invisible Technologies, Inc., shall not be liable or responsible for any incidental or consequential damages resulting from the use of the product or caused by any defect, failure or malfunction of the product, whether a claim is based upon warranty, contract, negligence or otherwise.

# **FREE Professional Training Support**

Additional behavior or training issues?
Looking for the best way to get a well-behaved dog?
Just call our FREE Professional Training Support hotline at
1-800-364-3362 and speak with the professionals
at Dogstar Training.

Visit www.partnersinbehavior.com

Innotek, the Innotek logo, and Free Spirit are registered trademarks of Invisible Technologies, Inc. All other product and service names are the property of their respective owners.

© 2004, Invisible Technologies, Inc. All rights reserved



# 2-Dog Basic Trainer

# **Quick Start Guide**

BT-502A

# Step 1

Power Up





Transmitter: Insert 12v battery in the transmitter posi-

tive (+) side out. Replace metal cap.

DOG 1 Receiver: Insert 6v battery in the receiver positive (+) side out. Replace metal cap. The LED on the receiver will begin flashing amber.

# Step 2 Match Components



Press 1-LOW button in the DOG 1 column of the transmitter within 30 seconds of installing the receiver battery. The components now work together.

You may wish to set tone mode before working with your dog. See "Setting/Changing the Tone Mode."

Repeat procedure for DOG 2 Receiver

# Step 3 Turning the Collar ON and OFF



Before putting the collar on the dog, briefly touch the two red paper dots together (one on receiver, one on transmitter) to turn the collar on.

ON - a brief solid green light and tone indicate that the collar is on, ready to use. A green light will blink while the collar is on.

OFF - A brief solid red light and tone will indicate the collar has been turned off.

A magnet in the transmitter, indicated with a red paper dot, activates the receiver's ON/OFF switch, also indicated with a red paper dot.

# Step 4 Adjust the collar



Proper Fit: The collar fit should be snug, yet loose enough to allow one finger to fit between the strap and the dog's neck. Fit is important because a loose collar may cause inconsistent performance. It's okay to trim any excess strap length.

# 2-Dog Basic Trainer

# Model BT-502A

### **Understanding the Transmitter**

The handheld device signals the collar receiver to produce stimulation and/or tone. The transmitter is water-resistant and should not be immersed in water or placed in a dishwasher.

#### Transmitter Buttons

The left hand column of buttons offers controls for the DOG 1 collar; the right hand column for the DOG 2 collar.

1-LOW to 4-MAX. - Select any of 4 stimulation levels instantly. We recommend that you always start training your dog with the lowest stimulation, and increase to a higher level if necessary. You will know when you've reached the right level when your dog responds by twitching his head, neck or shoulders or by perking up his ears. If the dog vocalizes, you need to go to a lower level.

You control the length of the stimulation by the time you press the button. For a short stimulation, press and release the button. For a longer stimulation, hold the button down. A maximum of 10 seconds may be applied before the safety feature to prevent over-correction engages. After 10 seconds, stimulation will be locked out for another 10 seconds.

PROGRAM - used together with buttons on the transmitter face to change ID Codes or set tone-with-correction options.

Your transmitter has an LED light:

- Pulsating green light Unit is transmitting
- Pulsating red light Low battery
- · Blinking alternate red-green lights Changing ID codes

#### Changing the ID Code

The BT-502A offers 2,048 ID codes in case you experience problems from other nearby training units. To change codes:

- Press and hold the PROGRAM button on the back of the transmitter.
- Continue pressing PROGRAM, while pressing 1-LOW in the DOG 1 column on the face of the transmitter.
- Release only the PROGRAM button, while continuing to press 1-LOW.
- · When the LED stops flashing red-green, release 1-LOW.

After changing the ID code it is necessary to rematch the components. Hold components together at the dots as shown in the Quick Start Guide until the receiver LED glows green then amber. Press 1-Low in the Dog 1 column on your transmitter; the receiver LED will glow red and the unit will deliver stimulation. The components now work together. Do this step for Dog 1 using the red collar and Dog 2 using the blue collar. Perform this step each time you change the ID code.

#### Setting/Changing the Tone Mode

You can set the BT-502A to deliver tone with the simulation, tone followed by delayed stimulation or stimulation only.

To program tones for the DOG 1 side:

- 1. Press and hold the PROGRAM button on the back of the transmitter.
- 2. Press and hold one of the following to select the tone option:
- BUTTON 2 for tone ON with stimulation
- · BUTTON 3 for tone OFF with stimulation
- BUTTON 4 for tone with a one-second delay before stimulation
- 3. While continuing to hold BUTTON 2, 3, or 4, release the PROGRAM button. The transmitter light will stay solid for a couple of seconds, and then go out.
- 4. As soon as the solid light goes out, release BUTTON 2, 3, or 4.

Repeat procedure for the DOG 2 side.

### Understanding the Receiver

The collar receiver produces stimulation and/or tone. The receiver is water-resistant and should not be immersed in water or placed in a dishwasher.

The collar receiver uses a LED light to let you know the status of the receiver:

- · Blinking green light collar is on and ready to use
- · Pulsating red light stimulation is being delivered
- Solid green light over-correction timeout; wait 10 seconds
- Blinking amber light collar should be matched to transmitter
- Pulsating amber light -- low battery; change battery as soon as possible

### Testing the Receiver

You may wish to test the collar from time to time. To test:

- · Hold the test light provided across the receiver probes.
- Press a stimulation button 1-LOW to 4-MAX.
- Test light will illuminate.
- The intensity of the test light will increase as the level increases.

### Replacement batteries

Your BT-502A transmitter uses a 12-volt alkaline battery, and the receivers use 6-volt alkaline batteries. These are commonly available where you bought your training system, where batteries are sold, or call 1-800-826-5527 to order direct from us.

### Compliance with U.S. Telecommunications Regulations

This Innotek Remote Training System is designed to meet requirements set forth by United States country telecommunications authorities. Note that in some countries, use may be limited due to national frequency planning requirements. The user is responsible for respecting those rules.

### **Training Tips**

Watch the included video to get the basics for training

your dog properly with a remote trainer.

Always praise your dog for good behavior!

Teach him what the commands mean before introducing the collar as a reinforcement tool.

Keep training sessions brief, about ten minutes of training and then a rest or play period of at least equal length.

Dogs learn through repetition. You may have better training success if you can elicit an undesired behavior when you can anticipate it. For example, if the dog misbehaves and jumps on visitors, have someone come in and out of the front door several times over a half-hour period. You'll be expecting it and will be ready to teach your dog the right behavior.

Always end a training session on a positive note. Let the dog have success. This way he'll look forward to the next session

Training should be fun for both you and your dog. Never train when you are angry. If you get frustrated during training, stop and come back to it later. Your dog will learn better when you are both relaxed.

We recommend your dog be at least six months old before starting a remote training program. You will be asking your dog to concentrate for periods of time and to remember what you have taught. Young puppies do not necessarily have the required mental development or attention span for these activities.

The goal of training is to condition your dog to respond to your verbal under all situations. You should plan on using the collar for at least four months. A good rule is, once started with a remote trainer, to regularly have the collar on when you take the dog out. This will ensure that he will always be imprinted with the correct response to your commands and that you are always in control.

Take advantage of the FREE Professional Training Support that comes with your Innotek remote trainer purchase.

### Register Your Product

Your product can be registered on our website at www.innotek.net

## Troubleshooting

If the collar appears not to be working, try the following:

- · Adjust the collar strap to fit.
- · Test the receiver. If no light, replace the battery.
- If the transmitter LED is out, replace the transmitter battery.
- Rematch the components as shown in the Quick Start Guide
- · Check that the probes are tightened.
- Ensure that the probes are touching the dog's skin.
- If necessary, trim the dog's hair or use the longer probes to ensure proper skin contact. Never shave the dog's
- Use a stronger stimulation level.

If you cannot solve the problem by following these steps, please call 1-800-826-5527.

#### IMPORTANT ADVICE

- Read the instructions completely and follow all directions. If you have any questions, please call 1-800-826-5527.
- This device is intended for use only on dogs. Never attempt to use it for any purpose not described in this manual.
- Never perform set-up procedures while the collar is on your dog.
- 4. Any collar worn for extended periods can cause a condition similar to bedsores, known as Pressure Necrosis. To reduce the possibility, you must do the following:
  - Never leave the collar on the dog for more than 12 hours a day.
  - Examine the dog's neck daily for any signs of a rash or a sore.
  - · Supervise your dog during the first 2 days of training.
  - Check the fit to prevent excessive pressure; you should be able to insert one finger between the collar strap and your dog's skin.
  - Wash the dog's neck area and the probes of the collar weekly with a wash cloth and mild hand soap.
- If the condition persists beyond 24 hours, see your veterinarian.
- Always use the rubber insulators between the collar strap and probes to provide insulation in damp conditions.
- Other collars and metal tags should be removed when using the remote training collar as they may interfere with proper operation.
- 7. Do not attempt to dismantle or repair any components of this system; doing so will void the warranty in full. The computerized circuitry should be serviced only by an authorized expert.
- 8. Realize that because dogs have unique temperaments, there is no way of knowing how your dog will react to the introduction of a remote training collar system. For the safety of your dog, a long lead should be used during initial training so you have control of the situation.
- 9. If you have reason to believe that your dog may pose a danger to others, harm itself, or react adversely to the collar, do not rely solely on this product to train your dog. If your dog shows signs of growling, snarling or biting while using the collar, stop immediately. Aggression in dogs has many causes. We recommend that you consult a knowledgeable professional dog trainer or animal behaviorist who has experience with aggressive dogs if your dog has shown any of these characteristics.
- 10. Occasionally, a dog cannot be trained to respond to a remote training collar. Sometimes even a properly trained dog may disobey a command. Therefore, Invisible Technologies, its distributors, and dealers cannot guarantee that the system will in all cases keep the customer's animal from disobeying commands.